# Welcome to ISN WHO WE ARE

One stop shop offering TOOLS, EQUIPMENT AND LUBRICATION for professional mechanics, garage managers, resellers and enthusiasts.





### WITH ISN YOU CAN EXPECT GROWTH

#### **OUR MISSION**

• To deliver a seamless customer experience with sophisticated logistic, state-of-the-art technology, strategically located warehouses and passionnate team of industry experts

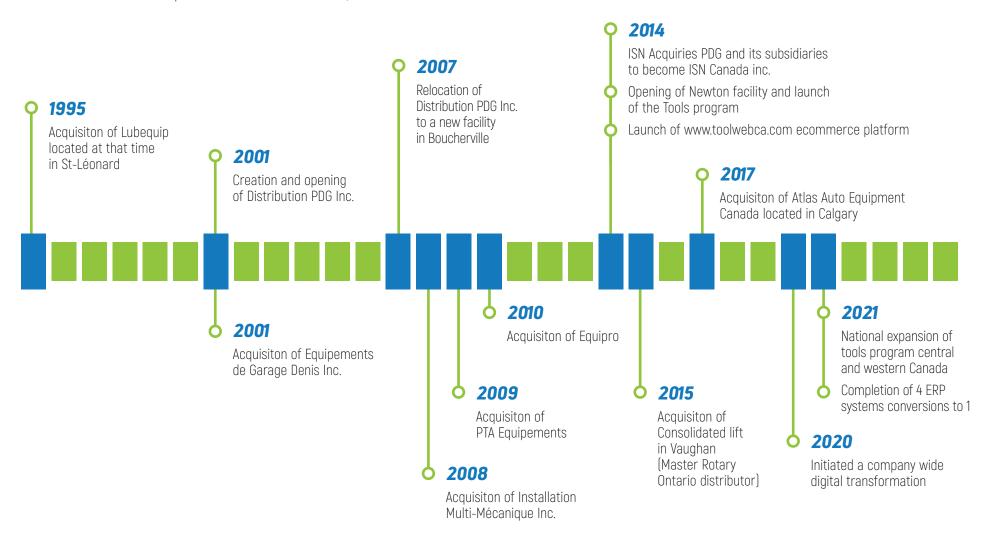
#### **OUR DNA**

- $\cdot$  Largest independant tools wholesaler in North-America
- · Leading auhtorized master distributor of Rotary and Graco ultra premium products
- · We build partnerships instead of transactional relationships
- · Industry leading digital capabilities
- · Unmatched inventory assortment and availability
- · Market competitive pricing
- Employees with 500+ years of automotive expertise, 1,000 years of passion!

Our Secret Sauce: "WE'RE BETTER TOGETHER"

### A HISTORY OF GROWTH AND PASSION

ISN Canada has experienced an ever increasing growth through organic and strategic aquisitions. Since, ISN Canada continues to solidify its position of being the national most trusted partner for automotive TOOLS, EQUIPMENT AND LUBRICATION in Canada.





### **KEY FACTS**

## **4 DISTRIBUTION CENTERS IN CANADA**

**BOUCHERVILLE, OC - TOOLS** 

BOUCHERVILLE, QC - EQUIPMENT (Rotary, Atlas, Graco) and Head Office

VAUGHAN, ON - TOOLS and EQUIPMENT (Rotary, Atlas and Graco)

CALGARY, AB - TOOLS and EQUIPMENT (Atlas)

15 DISTRIBUTION CENTERS GLOBALLY



Servicing over 10.000 **CUSTOMERS** 

Over 360 **SUPPLIERS** 

20,000 STOCKING PRODUCTS available in Canada

50.000

in North America

**NATIONAL BRANDS AND PRIVATE LABELS** 

Full spectrum of market segment

**BEST** CLASS" digital platform

WORLD **CLASS** 

regional and national trade shows

#### **EASY TO DO BUSINESS WITH US**

Advanced digital capabilities and supply chain solutions to channel products from suppliers to the end customer



**BETTER TOGETHER** 











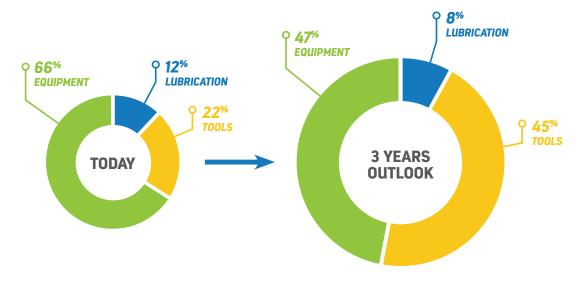






## **EXPECT GROWTH WITH ISN**

Becoming the undisputed one stop national solution for Automotive TOOLS, EQUIPMENT AND LUBRICATION in Canada. Doubling our business is our destination.



GROWTH ACROSS ALL OF OUR CORE SEGMENTS WITH ACCELERATED GROWTH OF TOOLS THROUGH NEW CHANNELS, NEW GEOGRAPHY & OPERATIONAL EXCELLENCE

DEVELOPMENT OF DIGITAL CHANNEL

## GEOGRAPHICAL EXPANSION

in Central and Western Canada

#### 50,000 + MORE PRODUCTS AVAILABLE

Direct ship available to Canadian customers

IT'S ALL ABOUT PEOPLE. BUILDING A PASSIONATE TEAM OF INDUSTRY SPECIALISTS

## ONLINE RESOURCES www.toolweb.ca



## Doing business with ISN is easy & convenient with www.toolweb.ca

- Over 100,000 SKUS featured to assist you in growing your business.
- Place orders and receive instant confirmation directly online
- · Review product features and benefits, comparables, related and most popular items
- Allow your end user customers to browse products with or without pricing using the kiosk mode option.
- · Market competitive pricing

#### **My Account**

Allows you to manage your ISN account easily

- · Kiosk mode setting
- Flyer builder
- Multiple users

#### **E-Catalogs & Flyers**

Access all current ISN interactive catalogs at **www.toolweb.ca/catalogs** 

#### **National Supplier Promotions**

Access current promotions from our national suppliers at

www.toolweb.ca/promotions

#### Warranty, Repair and Returns

Visit **www.toolweb.ca/returns** to review warranty, repair and return

#### **COMING SOON**

### One Stop Shop EQUIPMENT and LUBRICATION

#### **Text for Pricing**

Getting pricing has never been so easy. Contact your sales rep to set up "Text for Pricing" – get pricing, availability and purchase products directly!

#### **Electronic Commerce**

- · Place orders within your own systems
- · Connect via EDI, ERP or other methods
- · Electronic invoicing

#### **Text for Promotion**

Text to sign-up for daily promotions, new products and events from ISN.

#### **My Account**

- · Online Bill Pay
- Online order and invoicing history, returns and account statements.



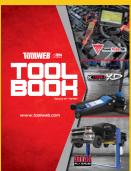
## PRINT MEDIA PUBLICATION SUPPORT

**ToolBOOK** Our annual comprehensive catalog consisting of more than 1,600 pages with more than 17,000 core products.

**ToolWEB** Quarterly, retail publication consists of more than 1,500 items. Prices are retail mark-up.

**ToolWEB Marketplace** Quarterly, retail publication focuses on ISN-owned Brands such as K TOOL International and Atlas Equipment. Prices are retail mark-up.











#### **BOUCHERVILLE - Head Office and Equipment Warehouse**

88, Chemin du Tremblay, Boucherville (QC) Canada J4B 6Z6

#### **BOUCHERVILLE - Tools Warehouse**

1380-214, Newton, Boucherville (QC) Canada J4B 5H2

#### **VAUGHAN** - Tools and Equipment

448 N Rivermeade Rd. Vaughan (ON) Canada L4K 3M9

#### **CALGARY - Tools and Equipment (Atlas)**

#110 - 10707 25th Street NE, Calgary [AB] Canada T3N 0A4



General: 1-888-327-0222



www.toolweb.ca



General: info@isncanada.ca









